

MyChart: Patient Portal Changes

November 15, 2023

MyChart Patient Portal

Pacific Diagnostic Laboratories (PDL), in coordination with Cottage Health, has updated our patient portal. This update improves patient access to laboratory results and aligns with Federal and State requirements for Patient Access to Health Records.

This notice is to inform you of these changes as it will affect your patients' access to test results performed by PDL.

MyChart Laboratory Test Results:

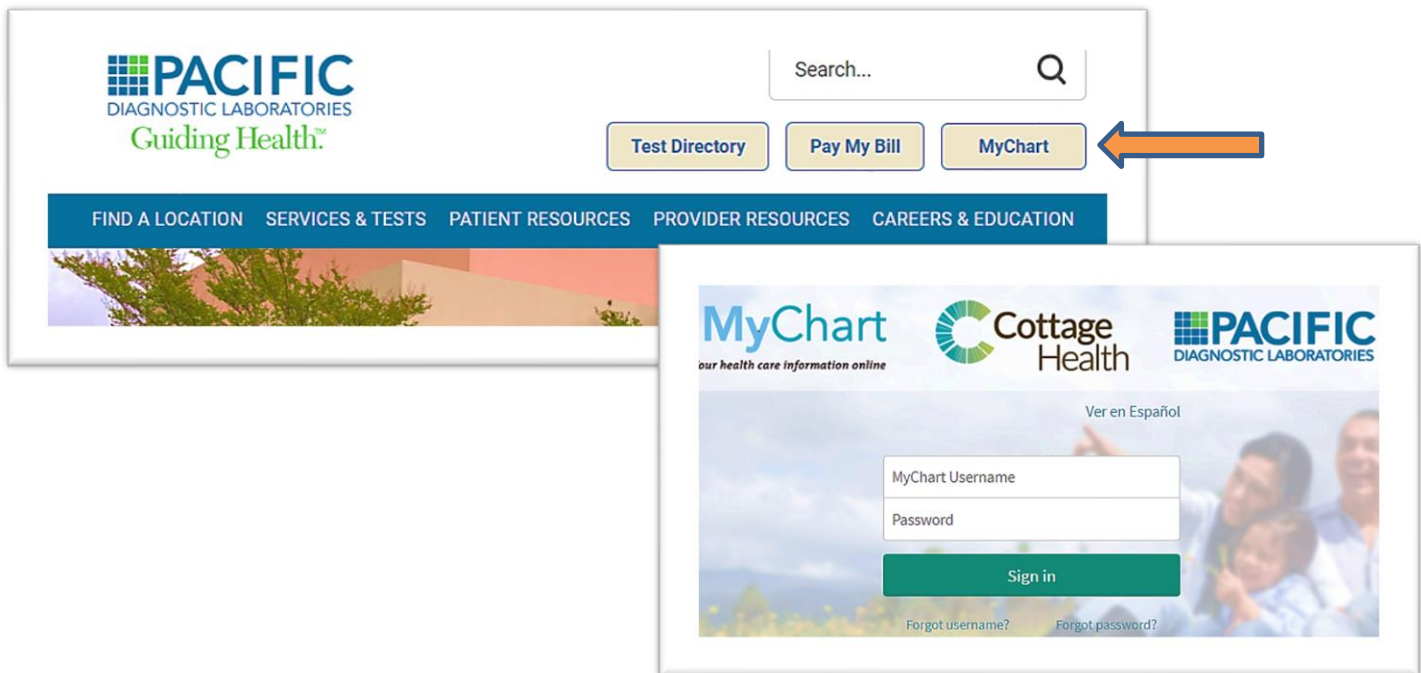
Laboratory test results now post immediately to the patient portal **except** for the following tests:

1. A positive HIV test result
2. Presence of antigens indicating a hepatitis infection
3. Drugs of abuse
4. Test results related to routinely processed tissues and imaging scans that reveal a new or recurrent malignancy

This grouping of tests is excluded in accordance with California Health and Safety Code, Division 106. Personal Health Care, Part 1, General Administration, Chapter 1, Patient Access to Health Records.

California Code 123148 is available on the following website:

https://leginfo.ca.gov/faces/codes_displaySection.xhtml?lawCode=HSC§ionNum=123148.



FOR MORE INFORMATION PLEASE CONTACT PDL CLIENT SERVICES AT 805-879-8100

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